



AMERICAN SUZUKI MOTOR CORPORATION
AUTOMOTIVE

IMPORTANT EMISSION RECALL NOTICE

Dear Suzuki Owner:

Suzuki Motor Corporation has decided to conduct a voluntary Emissions Recall Campaign involving certain 2010 Suzuki SX4 and Kizashi vehicles equipped a Continuously Variable Transmission (CVT). According to our records, you own one of the affected vehicles.

Due to the improper production of the stepper motor inside the CVT, the stepper motor may not work smoothly in some instances. In addition, due to the improper programming of the Transmission Control Module (TCM) for the CVT, the TCM may detect an abnormality in the CVT pulley ratio under as a result of the unusual movement of the stepper motor. The Malfunction Indicator Light (MIL) may illuminate and the CVT could go into a fail safe mode resulting in the vehicle losing acceleration.

To correct both problems, your Suzuki dealer will reprogram the TCM. The recall service will be done at no cost to you. Please present this letter to your dealer when you arrive for your pre-scheduled service.

Please contact your Suzuki dealer to schedule an appointment for this voluntary Emissions Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and the recall can be completed in less than 30 minutes if you have an appointment. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934.

IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

The California Air Resources Board requires that all applicable emission recall campaigns be completed prior to California registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration. After completing the recall service, your California Suzuki dealer will give you a "Proof of Correction Certificate". If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.

The State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the free service we are providing, your vehicle may be more likely to fail this test and require that you make costly repairs.

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you used non-Suzuki parts or had repairs performed by someone other than an authorized Suzuki dealer.

We are sorry for any inconvenience this voluntary Emission Recall may cause, but our interest is in your continued satisfaction with your Suzuki vehicles.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION